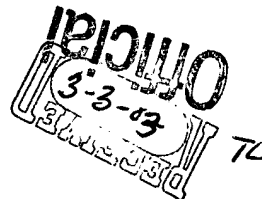


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Group Art Unit: 2645
Examiner: Gauthier, G.

March 3, 2003

Confirmation No. 7100
Serial No. 09/164,807
Filed: 10/01/98
Inventor: Castagna, William D.
Title: Method For Customizing Information For Interacting With A
Voice Mail System
Attorney File No.: 33318/WWW/D2



Box AF (After Final)
Assistant Commissioner for Patents
U.S. Patent and Trademark Office
Washington, D.C. 20231

AMENDMENT AFTER FINAL REJECTION

Dear Sir,

This is responsive to the Official Communication of 01/02/2003, finally rejecting claims 1-31 under section 102.

If an extension of time is required, please consider this a request therefore. If any additional fees are required, charge Deposit Account No. 19-3790.

The Director for Patents is hereby authorized to charge payment to Deposit Account No. 19-3790 of any fees associated with this communication.

CERTIFICATE OF TRANSMISSION VIA FACSIMILE UNDER
37 CFR §1.6 TO ART UNIT 2645

I hereby certify that this Amendment After Final and Response to the Final Office Action dated December 20, 2002 in the above-identified patent application, along with any paper referred to as being attached or enclosed, is being telefaxed to Art Unit 2645 at telefax number 703-872-9315 on March 3, 2003 and if an extension of time or any additional fees are required, please charge deposit account no. 19-3790.

Print Name: Pat Oliver
Signature: *Pat Oliver*
Date: *March 3, 2003*

5 Sheets Inclusive, return receipt requested
to telefax No. 215-986-3090.